Logistics Specialist



Are you passionate about optimising logistics and creating the best customer experience possible? Do you have an eye for optimisation opportunities and value a structured approach – just like we do? Yes? Then look no further. We have the right job for you!

Whiteaway Group has grown from a start-up to a successful retailer, selling and shipping household appliances to customers in all of Scandinavia. It all started as an idea, a clear customer focus, and a digital mindset. This is still who we are – we're change-makers at heart.

As our new Logistics Specialist, you'll join the logistics team with 7 dedicated and passionate colleagues. In our team, we find motivation in everyday administrative routines, but we always believe that we can and should develop as well as optimise the team's processes – and of course the customer experience! The complexity of our work means that we emphasise structure within the team – also when dealing with inquiries from internal and external partners. We always make sure to have an overview, even when things are moving fast.

Here's what you'll be doing:

- Coordinating daily operations in collaboration with our distribution partners
- Responding to customer inquiries, both internal and external, via email and phone
- Order processing in our ERP system, Navision
- Developing and optimising processes in collaboration with the rest of the team
- Matching received invoices with goods in stock and reconciling complaint cases with attachments in our system (EDI)
- Optimising the return and claims process, workflows, daily operations etc.

What we're looking for:

- Capable of juggling multiple tasks simultaneously
- Structured and that you have a result-oriented approach to tasks
- Thrive in a company with a dynamic and ever-changing environment
- Have great communication skills in Danish and English – both written and orally
- Additionally, it's certainly a huge plus if you know a bit of other Nordic languages (but it's definitely not a must)

We like to think we have quite an amazing workplace, including:

- A dynamic and international environment with room for you to be you,
- Lots of opportunities for your own professional development and for you to make an impact,
- A flat, informal organisation with a high degree of independence and short decision-making processes,

•Attractive settings for the job, to mention some: flexible work hours, health care, lunch scheme, Friday breakfast, gym, and great social events.

Inclusivity at Whiteaway Group

We're committed to creating an inclusive environment for all employees. We welcome applicants from all backgrounds, beliefs, and identities. If you require specific accommodations during the hiring process or within our workplace, please let us know so we can ensure your application process is as accessible as possible.

Interested? Here's how to apply:

We'll screen and interview on an ongoing basis – so please don't hesitate to apply.
Need more information? Contact Trine Cecilie Hansen tuh@whiteawaygroup.com.
Please note that applications are only accepted via the apply button.